

Company Summary:

Founded in 2021, Sujata Technical Services has started to carve its path to become the most trusted distributor of branded elevators as well as the services for its maintenance. With a seasoned team of expert elevator technicians, we are fully prepared with an extensive inventory & spare parts to provide repairs, maintenance, inspection and testing services for nearly every elevator brand in operation. We have the fastest response and repair completion times.

We have our office at Kalimati, Kathmandu open to cater our customers all across Nepal.

We pride ourselves on exceeding customer expectations by being:

- Easy to deal with
- Accountable
- Engaged
- Honest.

Mission Statement:

Safety is the heart of everything we do. Sujata Technical Services' mission is to:

- Provide branded high quality elevators being sole distributor of trusted brands
- Create and cultivate long-term relationships with clients
- Respond immediately to the concerns of the clients
- Achieve complete customer satisfaction
- Improve our services continuously

Management:

The organization is composed of well experienced and trained individuals led by its proprietor, Mr. Ram Shankar Prasad Shrivastav (popularly known as "Subodh") who have a very rich experience in this field of over two decades and one of the sought after name chief technician in the Nepalese market. The team comprises of marketing executives and trained technicians who also have gained significant experience and work round the clock to sort out issues of clients.

Mr. Shrivastav "Subodh" in the span of over two decades has already worked in installation and maintenance of elevators of various brands in Nepal and is widely known for his sincerity, dedication, time bound and affordable services which has helped him in building large customer base across Nepal and has earned their trust.

Why you should choose us?

When you want safe, reliable elevator and escalator service, Sujata Technical Services is the partner you can trust because we work to earn your trust.

Our major strengths are:

Service support network

Our technicians are friendly, reliable, skilled, engaged, trustworthy and accountable. They're dedicated to providing service excellence as part of a national support network even to respond to the customers residing at different corners of the country.

Majestic responsiveness

A partner you can rely on. As your partner, we'll determine what you need and make sure you get it. We:

- Maximize equipment uptime
- Carefully structure and deliver tailored maintenance programs
- Provide technicians with the most current and accurate information
- Use cutting-edge monitoring and communication technology

Consistent, reliable service at the right time

Our smart service tools like intelligent maintenance routines and real-time dynamic scheduling mean we're able to:

- Prioritize your needs
- Avoid disrupting your building's operations
- Maximize productivity

Remote monitoring simplifies your life

With our interactive digital monitoring, we provide a superior service experience. We offer:

- Direct data and voice access to our technicians for emergency response
- Skilled individuals for professional assistance
- Trained technicians dispatched with prioritized solutions

Rapid parts delivery

To expedite parts delivery, we keep our local inventories stocked with the most commonly replaced parts for leading brands of equipment. Parts not available locally, can be imported from our neighboring countries based on customer's request. When new parts are not the solution, we can also analyze and repair PC boards.

Lower Maintenance Cost

We avoid costly repairs and parts replacements. We are dedicated to provide services to our valued customers at affordable and reasonable charges.

Dial us for Quick Response

You can reach us on cellphones and social media so that our technicians can more quickly diagnose, repair and restore your equipment to service. Our technicians have immediate access to:

- Most recent customer feedback
- Repair history
- Maintenance routines
- Technical support data
- Troubleshooting routines
- Repair routines
- Parts ordering
- Call reporting